

Les Bois Tranquilles Gite

Belair, 1994 Route des Chataigniers, Plateau de Belair, Daglan, 24250, France
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Please note that by making a reservation you agree to these terms and conditions as set out below.

1 RESERVATIONS AND PAYMENT

1.1 The Property will be reserved for 24 hours only for payment of the deposit. The amount of the deposit is €350 or if the holiday is to commence within six weeks of the date of the booking request, 100% of the rental amount.

1.2 Upon receipt of the deposit, we will send a holiday confirmation email to complete the booking.

1.3 The balance of the rental fee (if applicable) must be paid by the customer no later than six (6) weeks before the start of the holiday.

1.4 If we do not receive the balance by the due date, we will send a reminder email to the customer. If the balance is not received within four (4) days of such reminder, we reserve the right to treat the booking as cancelled by the guest, see cancellation policy below.

2 CANCELLATION BY THE GUEST

2.1 The Guest should notify Us immediately in writing if he/she wishes to cancel the Booking. The cancellation only takes effect when We have received written confirmation from the Guest. Full refund for cancellations up to 30 days before check-in, 50% refund up to 7 days before check-in – no refund after that.

3 OTHER CANCELLATIONS

3.1 If the Guest has paid any money in respect of a Property and that Property subsequently becomes unavailable, We shall refund to the Guest of all monies paid by the Guest. The Guest shall have no other claim against Us for compensation or reimbursement whatsoever in these circumstances.

4 RESPONSIBILITIES OF THE GUEST

4.1 The guests named on the reservation are the only people entitled to stay at the property.

4.2 The reservation is for the dates booked with us only, unless otherwise agreed with us.

4.3 All guests to show due consideration for the Property and Owners.

4.4 Property and all contents to be kept in the same state of repair and condition as at the commencement of the holiday.

4.5 Guests to report to the owners any breakages or damage caused by the Guests during the holiday and to reimburse Us with the cost of repair, replacement or other loss caused as a result of the damage.

In the event of a breach of any of the undertakings set out in section 4, we can refuse to allow the Guest to take possession of the Property or make the Guest leave the Property before the end of the holiday. In either case the Guest shall be deemed to have cancelled the Booking and the Guest shall have no claim for compensation or reimbursement whatsoever.

5 PETS

5.1 Pets are strictly not allowed at the property. If a Guest arrives with a pet, we will refuse to allow the Guest to take possession of the Property and make the Guest leave the Property. If this happens the Guest shall be deemed to have cancelled the Booking and the Guest shall have no claim for compensation or reimbursement whatsoever.

6 LIABILITY

6.1 The Guests' personal belongings and vehicles (together with their contents) are left at the Property entirely at their own risk.

6.2 We shall accept no liability to the Guests for any loss, damage or injury howsoever caused to their persons or to their personal property during their stay at the Property except to the extent such loss, damage or injury is caused by Our negligence or willful default.

7 DATA PROTECTION

7.1 For the purpose of the Data Protection Act 1998, all personal and other information and details collected by Us in the course of Our business, belong to Us and will not be disclosed to any third party.

8 WIFI ACCEPTABLE USE POLICY

8.1 By accessing the Gites' Wi-Fi you are agreeing the use will at all times be legal.

8.2 Guests will ensure they have up to date virus protection on any devices connected to the Wi-Fi and will supervise children using the Wi-Fi.

9 FORCE MAJEURE

9.1 No liability can be accepted and no compensation will be paid by Us where the Guest or his personal property (and/or any person in the Guest's party and/or their personal property) suffer any loss, damage, injury, disappointment, inconvenience or otherwise, or where the performance or prompt performance of any obligations by Us are prevented or affected, by any event which We could not have reasonably foreseen or avoided including war, threat of war, riot, civil strife, industrial action, terrorist activity, natural or nuclear disaster, fire, adverse weather conditions, closure of international borders, disease, non-availability of transport services, interruption to services/utilities and all similar events outside the control of Us.

Updated 16th November 2023